February 2021

DATA QUADRANT REPORT

Endpoint Protection

829

<u></u>

Vendors Evaluated

Reviews

Table of Contents

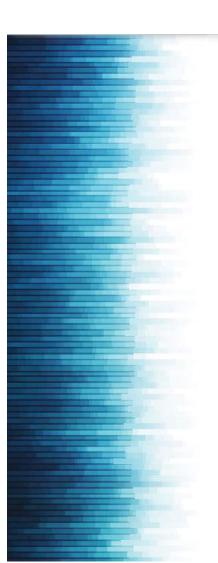
Product Features	Product Feature Summary	Vendor Capabilities	Vendor Capability Summary	Category Overview	Data Quadrant
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How to Use the Report

Info-Tech's Data Quadrant Reports provide a comprehensive evaluation of popular products in the Endpoint Protection market. This buyer's guide is designed to help prospective purchasers make better decisions by leveraging the experiences of real users.

The data in this report is collected from real end users, meticulously verified for veracity, exhaustively analyzed, and visualized in easy to understand charts and graphs. Each product is compared and contrasted with all other vendors in their category to create a holistic, unbiased view of the product landscape.

Use this report to determine which product is right for your organization. For highly detailed reports on individual products, see Info-Tech's Product Scorecard.







Category
Overview

Software Directory

ENDPOINT PROTECTION SOFTWARE

Endpoint Protection Software

- AhnLab Endpoint Security
- **Bromium Advanced Endpoint Security**
- Centurion SmartShield
- Crowdstrike Falcon Platform
- Dell Endpoint Security
- EMC RSA ECAT for Endpoint Security
- EventTracker
- FireEye Endpoint Security HX Series
- GFI EndPointSecurity
- Invincea Advanced Endpoint Protection
- Lumension Endpoint Management and Security Suite
- Mvision Endpoint Security

- Avast Business Antivirus
- Carbon Black Security Platform
- Check Point Endpoint Security
- CurrentWare AccessPatrol
- Digital Guardian Application Whitelisting
- ot EnCase Endpoint Security
- **▼** F-Secure Business Security Solutions
- Forcepoint Triton AP-Endpoint

FortiClient

- HP Sure Click Enterprise
- → Ivanti Endpoint Security

Malwarebytes Endpoint Detection and Response

- Palo Alto Networks Cortex XDR

- **B** Bitdefender Gravity Zone
- Centrify Endpoint Protection
- Comodo Endpoint Security Manager
- Cylance PROTECT
- Druva inSync
- ESET Endpoint Protection Solutions
- Fidelis Endpoint
- IBM Endpoint Security
- Kaspersky Endpoint Security
- Microsoft Defender
- Tanda Adaptive Defense 360



CATEGORY REPORT





























Data Quadrant









Product
Features

Software Directory

ENDPOINT PROTECTION SOFTWARE

Endpoint Protection Software

- Promisec Endpoint Manager Platform
- SentinelOne Endpoint Protection Platform
- Stormshield Endpoint Protection
- **⊘** Symantec Endpoint Security Complete

Sophos Intercept X Endpoint

Secdo

- Tanium Endpoint Platform
- ThreatTrack Vipre for Business
- **▼ VIPRE Endpoint Security**

- Qualys Enterprise (QualysGuard)

Smoothwall E-Safe

- Quarri Perimeter Shield

- ThreatSMART
- Trustwave Endpoint Protection Suite
- W Webroot® Business Endpoint Protection

Trend Micro User Protection Solution





CATEGORY REPORT

















Data Quadrant



Software**Reviews**

INFO~TECH

Assess vendor and product performance at a glance and use the Software Reviews Data Quadrant to identify which products and vendors are leadings the pack and which are trailing.



ENDPOINT PROTECTION

The placement of a software in the Data Quadrant indicates its relative ranking as well as its categorization. The Software Reviews Data Quadrant evaluates and ranks products based on feedback from IT and business professionals

The Complete Software Experience

product and helps identify vendors that can deliver on both the vendor. Evaluating enterprise software along these two dimensions provides a comprehensive understanding of the When distilled down, the software experience is shaped by both the experience with the software and the relationship with

Satisfaction **Product Features and**

satisfaction across top product features. recommend the software, combined with user score, which is driven by the likelihood of users to

Vendor Experience and Capabilities

trustworthy, respectful, fair). well as emotional response ratings toward the vendor (e.g implementation, training, customer support, product roadmap) as satisfaction scores tied to vendor capabilities (e.g. software The vendor relationship is calculated in a weighted average of the

Note: The axes ranges are dynamically adjusted based on minimum and maximum values in the dataset









Data Quadrant



Category









Category Overview

This page provides a high level summary of product performance within the Endpoint Protection category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

AVEF	10	9	00	7	6	ΔI	4	ω	2	_	RANK
AVERAGE SCORES	Mvision Endpoint Security	Crowdstrike Falcon Platform	Check Point Endpoint Security		K Kaspersky Endpoint Security	➡ Microsoft Defender	Avast Business	Sophos Intercept X Endpoint	W Webroot Endpoint Protection	Malwarebytes EDR	VENDOR
8.0/10	7.4/10	7.5/10	7.7/10	7.8/10	8.0/10	8.3/10	8.3/10	8.4/10	8.4/10	8.7/10	COMPOSITE SCORE
+80	+71	+74	+71	+80	£83 ************************************	+85	+88	+84	+87	+90	NET EMOTIONAL FOOTPRINT
	(3)		(ĵ)		<u>(1)</u>	(1)	<u>(1)</u>	<u></u>	<u>13</u>	<u>19</u>	
4% NEGATIVE 84% POSITIVE	9% NEGATIVE 80% POSITIVE	6% NEGATIVE 81% POSITIVE	5% NEGATIVE 77% POSITIVE	4% NEGATIVE 84% POSITIVE	5% NEGATIVE 88% POSITIVE	3% NEGATIVE 88% POSITIVE	2% NEGATIVE 90% POSITIVE	2% NEGATIVE 86% POSITIVE	1% NEGATIVE 85% POSITIVE	1% NEGATIVE 91% POSITIVE	HOOTPRINT DISTRIBUTION
78%	73%	76%	77%	76%	78%	82%	81%	82%	82%	84%	VENDOR CAPABILITIES
79%	74%	75%	78%	78%	78%	79%	80%	83%	81%	84%	PRODUCT FEATURES
82%	78%	73%	81%	79%	83%	84%	84%	85%	87%	92%	LIKELINESS TO RECOMMEND

Product Feature
Summary

Category Overview

This page provides a high level summary of product performance within the Endpoint Protection category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation. Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

1	1	1	1	1	1	1	1	1		AVER	1	RANK
→ IBM Endpoint Security	✓ PaloAlto Traps	😇 Panda Adaptive Defense 360	♣ FireEye Endpoint Security HX	B Bitdefender Gravity Zone		FortiClient	F-Secure Business Security	ESET Endpoint Protection Solutions	VENDORS WITH INSUFFICIENT DATA	AVERAGE SCORES	Trend Micro User Protection	VENDOR
7.9/10	8.5/10	9.1/10	7.7/10	8.3/10	8.0/10	8.4/10	8.9/10	8.1/10		8.0/10	7.2/10	COMPOSITE SCORE
+ 79 ©	+97	+100	±83	÷93	+73	÷85	+94	±83		+80	÷69	NET EMOTIONAL FOOTPRINT
9% NEGATIVE 84% POSITIVE	- NEGATIVE 97% POSITIVE	NEGATIVE 100% POSITIVE	3% NEGATIVE 85% POSITIVE	- NEGATIVE 93% POSITIVE	8% NEGATIVE 82% POSITIVE	5% NEGATIVE 89% POSITIVE	2% NEGATIVE 95% POSITIVE	3% NEGATIVE 86% POSITIVE		4% NEGATIVE 84% POSITIVE	7% NEGATIVE 75% POSITIVE	NET EMOTIONAL FOOTPRINT DISTRIBUTION
79%	81%	88%	70%	76%	81%	82%	87%	79%		78%	73%	VENDOR CAPABILITIES
78%	82%	86%	77%	77%	82%	83%	86%	78%		79%	73%	PRODUCT FEATURES
82%	81%	88%	80%	88%	85%	85%	89%	83%		82%	73%	LIKELINESS TO RECOMMEND
7	7	7	œ	=	ដ	ฉี	ដ	8		65	22	NUMBER OF REVIEWS

CATEGORY REPORT

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Vendor Capabilities

Product Feature
Summary

Product
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Category Overview

This page provides a high level summary of product performance within the Endpoint Protection category. Products are ranked by a composite satisfaction score (Composite Score) that averages four different areas of evaluation: Net Emotional Footprint, Vendor Capabilities, Product Features, and Likeliness to Recommend. The Net Emotional Footprint Score measures user emotional response ratings of the vendor (e.g. trustworthy, respectful, fair).

Use this data to get a sense of the field, and to see how the products you're considering stack up.

:	:	1	;		AVEI	RANK
Carbon Black Security Platform	Bromium Advanced Endpoint Security	EMC RSA ECAT for Endpoint Security	■ Ivanti Endpoint Security	VENDORS WITH INSUFFICIENT DATA	AVERAGE SCORES	VENDOR
4.9/10	5.5/10	5.9/10	8.9/10		8.0/10	COMPOSITE SCORE
+25	+17	+52	+98		+80	NET EMOTIONAL FOOTPRINT
25% NEGATIVE 50% POSITIVE	32% NEGATIVE 45% POSITIVE	12% NEGATIVE 63% POSITIVE	- NEGATIVE 99% POSITIVE		4% NEGATIVE 84% POSITIVE	NET EMOTIONAL FOOTPRINT DISTRIBUTION
56 %	64%	56%	88%		78%	VENDOR CAPABILITIES
60%	69%	61%	86%		79%	PRODUCT FEATURES
54%	70%	65%	85%		82%	LIKELINESS TO RECOMMEND
ហ	ហ	ហ	ហ		65	NUMBER OF REVIEWS

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

	Mvision Endpoint Security 73% 76% 73% 74% 71% 76% 71% 72%	Crowdstrike Falcon Platform 76% 74% 72% 75% 76% 78% 75%	Symantec Endpoint Security 76% 79% 77% 75% 76% 72% 77%	Check Point Endpoint Security 77% 77% 83% 79% 75% 74% 72% 78%	Kaspersky Endpoint Security 78% 75% 83% 80% 74% 82% 73% 81%	Avast Business Antivirus 81% 82% 84% 81% 80% 79% 79%	Webroot® Business Endpoint 82% 83% 76% 81% 79% 81% 84% 80%	Sophos Intercept X Endpoint 82% 83% 84% 85% 79% 82% 75% 83%	Microsoft Defender 82% 82% 79% 84% 78% 81% 82% 84%	Malwarebytes Endpoint 84% 84% 82% 86% 84% 88% 85% 82%	VENDOR OVERALL OVERALL CAPABILITY OF STRATEGY AND CAPABILITY OR STRATEGY AND CAPABILITY OF STRATEGY AND SATISFACTION CREATED FEATURES FEATURES MAJE OF NOTITIVENESS SUPPORT INTEGRATION
	73%	72%	77%	83%	83%	84%	76%	84%	79%	82%	BREADTH OF FEATURES
700/											
77%	71%	76%	75%	75%	74%	80%	79 %	79%	78%	84%	PRODUCT STRATEGY AND RATE OF IMPROVEMENT
700/	76%	78%	76%	74%	82%	79%	81%	82%	81%	88%	LITY AND IVENESS
76%	71%	75%	72%	72%	73%	79%	84%	75%	82%	85%	VENDOR SUPPORT
79%	72%	75%	77%	78%	81%	79%	80%	83%	84%	82%	
80 %	76%	77%	76%	76%	80%	81%	85%	87%	85%	86%	EASE OF IT ADMINISTRATION
76%	70%	75%	71%	72%	77%	84%	80%	82%	81%	76%	EASE OF CUSTOMIZATION
77%	69%	76%	76%	78%	73%	82%	80%	79%	82%	80%	AVAILABILITY AND QUALITY OF TRAINING
82%	75%	80%	82%	77%	84%	86%	89%	84%	85%	87%	EASE OF IMPLEMENTATION

CATEGORY REPORT













Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

ESET Endpoint Protection Solutions	IBM Endpoint Security	FireEye Endpoint Security HX Series	FortiClient	Bitdefender Gravity Zone	Palo Alto Networks Cortex XDR	F-Secure Business Security Solutions	Panda Adaptive Defense 360	Ivanti Endpoint Security	VENDORS WITH INSUFFICIENT DATA	CATEGORY AVERAGE	Trend Micro User Protection Solution	VENDOR
79%	79%	70%	82%	76%	81%	87%	88%	88%		78%	73%	OVERALL CAPABILITY SATISFACTION
82%	89%	80%	75%	76%	79%	80%	82%	78%		79%	73%	BUSINESS VALUE CREATED
82%	71%	68%	84%	76%	79%	87%	92%	98%		79%	74%	BREADTH OF FEATURES
80%	75%	66%	88%	79%	86%	98%	92%	95%		79%	66%	QUALITY OF FEATURES
82%	85%	77%	73%	77%	81%	77%	81%	78%		77%	71%	PRODUCT STRATEGY AND RATE OF IMPROVEMENT
81%	89%	54%	86%	80%	79%	89%	92%	95%		79%	75%	USABILITY AND INTUITIVENESS
83%	78%	73%	78%	79%	81%	78%	80%	78%		76%	70%	VENDOR SUPPORT
78%	75%	60%	83%	72%	79%	91%	92%	97%		79%	79%	EASE OF DATA INTEGRATION
78%	68%	69%	84%	79%	79%	93%	92%	92%		80%	75%	EASE OF IT ADMINISTRATION
73%	78%	67%	86%	67%	79%	91%	81%	87%		76%	71%	EASE OF CUSTOMIZATION
71%	93%	73%	75%	70%	90%	83%	91%	78%		77%	73%	AVAILABILITY AND QUALITY OF TRAINING
78%	84%	80%	89%	77%	83%	96%	96%	100%		82%	77%	EASE OF IMPLEMENTATION





Vendor Capabilities

Vendor Capability
Summary

Vendor Capability Summary

This page summarizes user satisfaction with a variety of vendor capabilities regarding their product offering(s). Look for strong and consistent performance across the board when assembling your shortlist, and follow-up on areas of concern during the evaluation and negotiation processes.

Carbon Black Security Platform	Bromium Advanced Endpoint Security	EMC RSA ECAT for Endpoint Security	Cylance PROTECT	VENDORS WITH INSUFFICIENT DATA	CATEGORY AVERAGE	VENDOR
56%	64%	56%	81%		78%	OVERALL CAPABILITY SATISFACTION
69%	74%	58%	84%		79%	BUSINESS VALUE CREATED
75%	78%	71%	74%		79%	BREADTH OF FEATURES
75%	60%	58%	77%		79%	QUALITY OF FEATURES
34%	67%	36%	79%		77%	PRODUCT STRATEGY AND RATE OF IMPROVEMENT
46%	66%	57%	83%		79%	USABILITY AND INTUITIVENESS
67%	79%	64%	79%		76%	VENDOR SUPPORT
43%	58%	48%	89%		79%	EASE OF DATA INTEGRATION
39%	58%	58%	85%		80%	EASE OF IT ADMINISTRATION
33%	32%	43%	77%		76%	EASE OF CUSTOMIZATION
65%	68%	67%	81%		77%	AVAILABILITY AND QUALITY OF TRAINING
61%	62%	67%	87%		82%	EASE OF IMPLEMENTATION

Vendor Capability
Summary

these pages to dig deeper into areas of particular interest or concern. This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use

Vendor Capabilities

will also find longer descriptions of the capabilities under the capability subheadings in the subsequent pages. This table lists and briefly describes all vendor capabilities that are evaluated in the Endpoint Protection software category. For your convenience, you

Business Value Created	The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organization's needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that	Vendor Support	The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the data in this section to see which vendors tend to under-service their product and which will offer quality support.
	consistently creates business value for its customers.		The ability to integrate with other systems is increasingly important; without this, manual
	Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights the satisfaction	Ease of Data Integration	data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.
Breadth of Features	level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive functionality that extends beyond the basic level.	Ease of IT Administration	Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which vendors make administration easy, so that your IT personnel can resolve issues and perform
Quality of Features	Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.	Ease of Customization	Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization; use the data in this
	Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic		section to make sure you can easily achieve the functionality you need for your particular situation.
Product Strategy and Rate of Improvement	direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from imposters.	Availability and Quality of Training	Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and materials measure up.
Usability and Intuitiveness	End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase.	Ease of Implementation	Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement and which may
			jeopardize your goals by causing trouble in this stage.









Vendor Capability
Summary

Category
Overview







Business Value Created

The underlying purpose of software is to create value for employees, customers, partners and ultimately shareholders. As a result, it is imperative that any software selection be aligned with the organizations needs and deliver enough business value to justify the cost. The data below highlights the satisfaction level associated with the business value derived from various product offerings. Use this information to identify the software that consistently creates business value for its customers.

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use

ENDPOINT DETECTION
AND RESPONSE
TOP PRODUCT **MALWAREBYTES Malware** bytes Highly Satisfies Delights

			글· 글· 글·
0%	4%	56%	40%
	Created	Business Va	

700	4%	56%	40%
	Created	84%	

						_								
	₹ F-Secure Business Security Solutions	FortiClient	(e) ESET Endpoint Protection Solutions		Trend Micro User Protection Solution	Crowdstrike Falcon Platform	⟨ Kaspersky Endpoint Security	Mvision Endpoint Security	Check Point Endpoint Security	⊘ Symantec Endpoint Security	Avast Business Antivirus	Microsoft Defender	Sophos Intercept X Endpoint	₩ Webroot® Business Endpoint Protection
				CATEGORY AVERAGE 79%										
	80%	75%	82%	79%	73%	74%	75%	76%	77%	79%	82%	82%	83%	83%
1	REVIEV	REVIEW	REVIEV		REVIEV	28 REVIEV	REVIEV	REVIEV	REVIEV	REVIEV	REVIEV	REVIEW	REVIEV	REVIEV

11 10 9 8 7 6 5 4 3 2

'	_'	'	- '		_'	_'_	- '		
Bromium Advanced Endpoint Security	MC RSA ECAT for Endpoint Security	© Carbon Black Security Platform	■ Ivanti Endpoint Security	→ IBM Endpoint Security	TPanda Adaptive Defense 360	◇ Palo Alto Networks Cortex XDR	A FireEye Endpoint Security HX Series	B Bitdefender Gravity Zone	
74%	58%	69%	78%	89%	82%	79%	80%	76%	
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS	neviews	



Cylance PROTECT



REVIEW TO









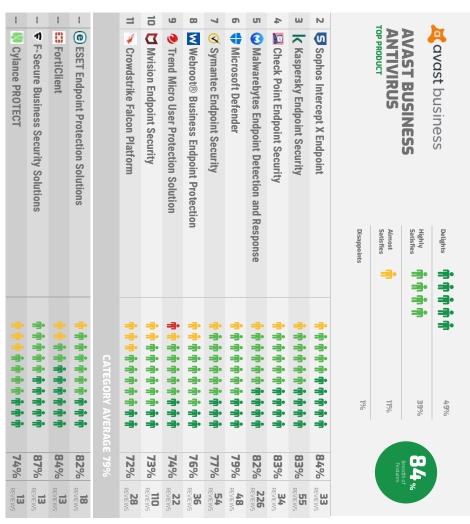
Breadth of Features

functionality that extends beyond the basic level.

Users prefer to work with feature rich software that enables them to perform diverse series of tasks as opposed to one they find restrictive. The data below highlights this satisfaction level associated with the breadth of features from various product offerings. Use this information to identify which software offers valuable comprehensive

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use



국 국 국 국 국 국 국 국 국 국 국 국 국 국 국 국 국 국 국







Quality of Features

Feature quality is just as important as quantity. Software needs to do what you're purchasing it to do, easily, intuitively, reliably, and effectively. Use the data in this section to gauge whether or not a product follows through on the marketing hype by delivering high quality features.

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use

	AND RESPONSE	MALWAREBYTES	Malware bytes
Disappoints	Almost Satisfies	Highly Satisfies	Delights
is		****	****



7

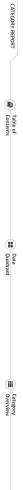
4 10 0

0

9 0

1	1	1	-1	1	1	1	-1
D Bromium Advanced Endpoint Security	EMC RSA ECAT for Endpoint Security	☑ Carbon Black Security Platform	- Ivanti Endpoint Security	■ IBM Endpoint Security	♥ Panda Adaptive Defense 360	Palo Alto Networks Cortex XDR	→ FireEye Endpoint Security HX Series

60%	58%	75%	95%	75%	92%	86%	%99
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS



B Bitdefender Gravity Zone

F F-Secure Business Security Solutions

98%

#

77% 79% FortiClient







Product Strategy and Rate of Improvement

imposters.

Purchasing software can be a significant commitment, so it's important to know if your vendor is serious about the need for constant improvement and deliberate strategic direction. Vendors who don't stay on top of emerging needs and trends won't enable you to meet your business goals. Use the data in this section to separate innovators from

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use

	Malware bytes	Delights	글· 글·	नै नै		
	MALWAREBYTES	Highly Satisfies	⇒• ⇒•	ਜੈ ਜੈ ਜੈ	Product Strategy	**************************************
	AND RESPONSE	Almost Satisfies	=3•	7%	and Rate of Improvement	of ent
_	TOP PRODUCT	Disappoints		0%		
2	Avast Business Antivirus			# # # # # # # # # # # # # # # # # # #	80%	66 REVIEWS
w	W Webroot® Business Endpoint Protection	on			79%	36 REVIEWS
4	Sophos Intercept X Endpoint			********	79%	REVIEWS
נט	♣ Microsoft Defender				78%	REVIEWS
6	Crowdstrike Falcon Platform			*******	76%	28 REVIEWS
7	Check Point Endpoint Security				75%	34 REVIEWS
00	⊘ Symantec Endpoint Security			********	75%	REVIEWS
9	Kaspersky Endpoint Security				74%	REVIEWS
10	Trend Micro User Protection Solution				71%	22 REVIEWS
=	Mvision Endpoint Security				71%	110 REVIEWS
				CATEGORY AVERAGE 77%	RAGE 77%	
1	(e) ESET Endpoint Protection Solutions				82%	REVIEWS
1	#3 FortiClient				73%	REVIEWS
1	₹ F-Secure Business Security Solutions				77%	REVIEWS
1	S Cylance PROTECT				79%	REVIEWS

1	1	1	1	1	1	1	1	1
Bromium Advanced Endpoint Security	MC RSA ECAT for Endpoint Security	© Carbon Black Security Platform	■ Ivanti Endpoint Security	○ IBM Endpoint Security	TPanda Adaptive Defense 360	◇ Palo Alto Networks Cortex XDR	⇒ FireEye Endpoint Security HX Series	B Bitdefender Gravity Zone
O.	36%	34%	78%	85%	81%	81%	77%	77%
67%	%	%	%	0	0,	0	ים	0

Product Feature
Summary

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use these pages to dig deeper into areas of particular interest or concern.

Vendor Capability Satisfaction

Usability and Intuitiveness

End user learning curves cost the organization money. Pay attention to your end users' technical ability to determine how important UX is in your purchase

	E 79%	CATEGORY AVERAGE 79%			
34 REVIEWS	74%			Check Point Endpoint Security	=
22 REVIEWS	75%			Trend Micro User Protection Solution	10
54 REVIEWS	76%			⊗ Symantec Endpoint Security	9
110 REVIEWS	76%			Mvision Endpoint Security	00
28 REVIEWS	78%			Crowdstrike Falcon Platform	7
66 REVIEWS	79%			Avast Business Antivirus	0
36 REVIEWS	81%		_	₩ Webroot® Business Endpoint Protection	וט
48 REVIEWS	81%			Microsoft Defender	4
REVIEWS	82%			Kaspersky Endpoint Security	w
REVIEWS	82%			Sophos Intercept X Endpoint	2
		0%	Disappoints		
3	Intuitiveness	3%	Almost Satisfies	AND RESPONSE	
- %	Usability and	1 1 42%	Highly Satisfies	MALWAREBYTES	
		# # # # # 55%	Delights †††	Malware bytes	

W Cylance PROTECT	F-Secure Business Security Solutions	FortiClient Experience	(e) ESET Endpoint Protection Solutions		Check Point Endpoint Security	Trend Micro User Protection Solution	⊗ Symantec Endpoint Security	Mvision Endpoint Security	Crowdstrike Falcon Platform	🕰 Avast Business Antivirus	W Webroot® Business Endpoint Protection	♦ Microsoft Defender	Kaspersky Endpoint Security	Sophos Intercept X Endpoint
				CATEGORY AVERAGE 79%					********					
83%	89%	86%	81%	79%	74%	75%	76%	76%	78%	79%	81%	81%	82%	82%
	REVIEWS	REVIEWS	REVIEWS		REVIEWS	22 REVIEWS	REVIEWS	110 REVIEWS	28 REVIEWS	REVIEWS	REVIEWS	REVIEWS	REVIEWS	REVIEWS

- 1	1	1	-1	1	-	1	1	1
-	EMC RSA ECAT for Endpoint Security		→ Ivanti Endpoint Security	□ IBM Endpoint Security	♥ Panda Adaptive Defense 360	Palo Alto Networks Cortex XDR	RireEye Endpoint Security HX Series	B Bitdefender Gravity Zone

66%	57%	46%	95%	89%	92%	79%	54%	80%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS	neviews





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Overview







Vendor Support

data in this section to see which vendors tend to under-service their product and which will offer quality support. The importance of vendor support will vary for each organization depending on internal capabilities, but there will always be issues that only the vendor can resolve. Use the

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use







	Trend Micro User Protection Solution	Mvision Endpoint Security	Symantec Endpoint Security	Check Point Endpoint Security	Kaspersky Endpoint Security	Sophos Intercept X Endpoint	Crowdstrike Falcon Platform	🕰 Avast Business Antivirus	Microsoft Defender	W Webroot® Business Endpoint Protection
CATEGORY AVERAGE 76%										
				5.1	ы	7	ы	ы	60	
76%	70%	71%	72%	72%	73%	75%	75%	79%	82%	84%

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28

48

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Dromium Advanced Endpoint Security	EMC RSA ECAT for Endpoint Security	Carbon Black Security Platform	■ Ivanti Endpoint Security	→ IBM Endpoint Security	♥ Panda Adaptive Defense 360	Palo Alto Networks Cortex XDR	→ FireEye Endpoint Security HX Series
79%	64%	67%	78%	78%	80%	81%	73%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS



B Bitdefender Gravity Zone **S** Cylance PROTECT F F-Secure Business Security Solutions

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79% 79% 78% 78% 83%

FortiClient

(e) ESET Endpoint Protection Solutions







Ease of Data Integration

The ability to integrate with other systems is increasingly important; without this, manual data loading and extraction can be time-consuming and prone to error. Use this section to see which vendors will cause headaches and which will make data integration easy.

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use



1	7%	52%	42%
	Integration	84% Ease of Data	

	Mvision Endpoint Security	Crowdstrike Falcon Platform	Symantec Endpoint Security	Check Point Endpoint Security	Avast Business Antivirus	Trend Micro User Protection Solution	Webroot® Business Endpoint Protection	Kaspersky Endpoint Security	Malwarebytes Endpoint Detection and Response	Sophos Intercept X Endpoint
CATEGORY AVERAGE 79%										
: 79%	72%	75%	77%	78%	79%	79%	80%	81%	82%	83%
	110 REVIEWS	28 REVIEWS	EVIEWS	34 REVIEWS	REVIEWS	22 REVIEWS	36 REVIEWS	REVIEWS	226 REVIEWS	REVIEWS

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1	1	1	1	1	1	1	1
Ø Bromium Advanced Endpoint Security	EMC RSA ECAT for Endpoint Security	Carbon Black Security Platform	■ Ivanti Endpoint Security	● IBM Endpoint Security	TPanda Adaptive Defense 360	◇ Palo Alto Networks Cortex XDR	→ FireEye Endpoint Security HX Series

58%	48%	43%	97%	75%	92%	79%	60%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS



B Bitdefender Gravity Zone **SINITIAL CONTINUES** Cylance PROTECT ₹ F-Secure Business Security Solutions

FortiClient

ESET Endpoint Protection Solutions

91%

E # **1** NEW ST

83% 78%



72% 89%

Category
Overview



Ease of IT Administration

vendors make administration easy, so that your IT personnel can resolve issues and perform configurations efficiently and effectively. Administrative interfaces don't get the same attention as those built for end users, but they shouldn't be clunky or unintuitive. Use the data in this section to determine which

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use





Malwarebytes Endpoint Detection and Response	
86%	
226 REVIEW	

Ν

W Webroot® Business Endpoint

					Protection
		글· 글·	⇒ ⇒ ⇒ ⇒		3· 3·
76%	77%	80%	81%	85%	85%

Avast Business Antivirus Microsoft Defender

Kaspersky Endpoint Security Crowdstrike Falcon Platform

	CATEGORY AVERAGE 80%	80%	
(e) ESET Endpoint Protection Solutions		78%	
FortiClient		84%	
₹ F-Secure Business Security Solutions		93%	
& Cviance PROTECT		85% %	

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Trend Micro User Protection Solution

Check Point Endpoint Security Mvision Endpoint Security Symantec Endpoint Security

75% 76% 76%

22

34 110

54 EVIEW

REVENUE SERVICE SEVIEW 00 **84** E W

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7 Bromium Advanced Endpoint Security	■ EMC RSA ECAT for Endpoint Security	Carbon Black Security Platform	→ Ivanti Endpoint Security	□ IBM Endpoint Security	TPanda Adaptive Defense 360	◇ Palo Alto Networks Cortex XDR	→ FireEye Endpoint Security HX Series	B Bitdefender Gravity Zone

58%	58%	39%	92%	68%	92%	79%	69%	79%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS	neviews











Ease of Customization

Out-of-the-box functionality often isn't enough, especially for niche or industry-specific software, and the reason you're buying rather than building is to save time and money in the first place. Don't get bogged down in a difficult customization, use the data in this section to make sure you can easily achieve the functionality you need for your particular

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use



S	JSINESS	usiness
Almost Satisfies	Highly Satisfies	Delights
⇒•	3·3·3·	
14%	38 %	48%
Customization	84 %	
	Almost 14%	SINESS Highly

REVIEW	73%		© ESET Endpoint Protection Solutions	1
	: 76%	CATEGORY AVERAGE 76%		
110 REVIEW	70%		11 Mvision Endpoint Security	=
22 REVIEW	71%		10 Trend Micro User Protection Solution	10
REVIEW	71%		9 Symantec Endpoint Security	9
84 REVIEW	72%		8 🖾 Check Point Endpoint Security	00
28 REVIEW	75%		7 Crowdstrike Falcon Platform	7
226 REVIEW	76%		6 Walwarebytes Endpoint Detection and Response	0
REVIEW	77%		5 Kaspersky Endpoint Security	נט
REVIEW	80%			4
48 REVIEW	81%		3 Microsoft Defender	W
REVIEW	82%		2 Sophos Intercept X Endpoint	2

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Bromium Advanced Endpoint Security	EMC RSA ECAT for Endpoint Security		Ivanti Endpoint Security	→ IBM Endpoint Security	TPanda Adaptive Defense 360	◇ Palo Alto Networks Cortex XDR	→ FireEye Endpoint Security HX Series	B Bitdefender Gravity Zone	
32%	43%	33%	87%	78%	81%	79%	67%	67%	
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS	REVIEWS	



Cylance PROTECT

F F-Secure Business Security Solutions

77% 91% 86%

REVIEW **E** ᇳ

FortiClient



Category
Overview



Availability and Quality | Effective and readily available training enables users to get the most out of the software you've chosen. Use this section to make sure your vendor's training programs and of Training

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use



68%	Ø Bromium Advanced Endpoint Security
67%	- EMC RSA ECAT for Endpoint Security
65%	@ Carbon Black Security Platform
78%	Ivanti Endpoint Security
93%	Parallel Pa
91%	TP Panda Adaptive Defense 360
90%	Palo Alto Networks Cortex XDR
73%	- FireEye Endpoint Security HX Series
70%	- B Bitdefender Gravity Zone

Cylance PROTECT

₹ F-Secure Business Security Solutions

83%

1

75% 71%

81%

FortiClient

(e) ESET Endpoint Protection Solutions

Ease of Implementation

Choosing the right software is only the first step. Successfully implementing the new solution is necessary in order to realize its full value and promote end user adoption. Use the data in this section to determine which software is easy to implement, and which may jeopardize your goals by causing trouble in this stage.

these pages to dig deeper into areas of particular interest or concern.

This section provides detailed information on user satisfaction for each vendor capability regarding their product offering(s). Use



nost	hly isfies	ights
	3· 3· 3·	3· 3· 3· 3·
3%	36%	61%
Implemental	Ease of	



(e) ESET Endpoint Protection Solutions		Mvision Endpoint Security	Check Point Endpoint Security	Trend Micro User Protection Solution	Crowdstrike Falcon Platform	⊘ Symantec Endpoint Security	Sophos Intercept X Endpoint	K Kaspersky Endpoint Security	♦ Microsoft Defender	Avast Business Antivirus	Malwarebytes Endpoint Detection and Response
	CATEGORY AVERAGE 82%	********						*******			*******
78%	E 82%	75%	77%	77%	80%	82%	84%	84%	85%	86%	87%
REVIEWS		110 REVIEWS	34 REVIEWS	22 REVIEWS	28 REVIEWS	54 REVIEWS	REVIEWS	REVIEWS	48 REVIEWS	REVIEWS	226 REVIEWS

11 10 9 8 7 6 5 2

-1	1	1	1	-1	1	1	1
EMC RSA ECAT for Endpoint Security	-		- Ivanti Endpoint Security	→■ IBM Endpoint Security	♥ Panda Adaptive Defense 360	◇ Palo Alto Networks Cortex XDR	→ FireEye Endpoint Security HX Series

67%	62%	61%	100%	84%	96%	83%	80%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS



B Bitdefender Gravity Zone **S** Cylance PROTECT F F-Secure Business Security Solutions

1

87% 96% 89%

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FortiClient



Category
Overview





MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	APPLICATION CONTAINMENT MECHANISMS	AUTOMATED REMEDIATION	CENTRALIZED MANAGEMENT PORTAL	CROSS PLATFORM INTEGRATION	CROSS PLATFORM SUPPORT	DYNAMIC MALWARE DETECTION	FORENSICS	HOST NGFW FUNCTIONALITY	KERNEL MONITORING	PORT AND DEVICE CONTROL	SYSTEM HARDENING
Malwarebytes Endpoint Detection and Response	84%	84%	85%	87%	81%	82%	89%	78%	79%	82%	81%	84%
Sophos Intercept X Endpoint	83%	85%	84%	90%	81%	84%	86%	79%	77%	83%	83%	85%
Webroot® Business Endpoint Protection	81%	80%	78%	85%	81%	84%	84%	77%	80%	84%	75%	82%
Avast Business Antivirus	80%	77%	78%	84%	79%	83%	82%	74%	79%	82%	85%	80%
Microsoft Defender	79%	84%	81 %	82%	78%	78%	80%	74%	81%	80%	84%	78%
Check Point Endpoint Security	78%	76%	79%	81%	75%	77%	81%	75%	78%	79%	81%	76%
Kaspersky Endpoint Security	78%	80%	77%	79%	77%	75%	83%	79%	77%	83%	75%	77%
Symantec Endpoint Security	78%	74%	78%	79%	79%	77%	79%	76%	78%	79%	80%	78%
Crowdstrike Falcon Platform	75%	78%	75%	74%	77%	76%	71%	80%	75%	79%	72%	76%
Mvision Endpoint Security	74%	74%	74%	78%	72%	74%	79%	70%	69%	72%	75%	72%
CATEGORY AVERAGE	79%	79%	80%	82%	78%	79%	83%	76%	76%	79%	79%	79%











MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

	ESET Endpoint Protection Solutions 78% 74% 82%	IBM Endpoint Security 78% 73% 91%	Cylance PROTECT 82% 82% 83%	Palo Alto Networks Cortex XDR 82% 81% 85%	FortiClient 83% 79% 89%	Ivanti Endpoint Security 86% 75% 90%	Panda Adaptive Defense 360 85% 85%	F-Secure Business Security 86% 81% 89%	VENDORS WITH INSUFFICIENT DATA	CATEGORY AVERAGE 79% 79% 80%	Trend Micro User Protection Solution 73% 67% 79%	VENDOR OVERALL OVERALL CONTAINMENT AUTOMATED SATISFACTION MECHANISMS REMEDIATION	
79%	76%	85%	91%	85%	90%	88%	89%	90%		82%	66%	CENTRALIZED MANAGEMENT PORTAL	
79%	79%	93%	79%	77%	72%	82%	86%	80%		78%	69%	CROSS PLATFORM INTEGRATION	
83 %	82%	75%	83%	85%	78%	93%	83%	83%		79%	74%	CROSS PLATFORM SUPPORT	
76%	76%	66%	85%	85%	90%	97%	89%	98%		83%	78%	DYNAMIC MALWARE DETECTION	
75%	82%	77%	80%	81%	89%	95%	83%	89%		76%	69%	FORENSICS	
72%	79%	80%	83%	75%	85%	93%	81%	83%		76%	61%	HOST NGFW FUNCTIONALITY	
68%	78%	90%	86%	75%	92%	100%	91%	96%		79%	72%	KERNEL MONITORING	
74%	76%	91%	74%	85%	77%	78%	79%	82%		79%	73%	PORT AND DEVICE CONTROL	
74%	84%	88%	88%	85%	80%	85%	86%	83%		79%	76%	SYSTEM HARDENING	









Category
Overview





MANDATORY FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

CATEGORY AVERAGE	VENDOR
79%	OVERALL FEATURE SATISFACTION
79%	APPLICATION CONTAINMENT MECHANISMS
80%	AUTOMATED REMEDIATION
82%	CENTRALIZED MANAGEMENT PORTAL
78%	CROSS PLATFORM INTEGRATION
79%	CROSS PLATFORM SUPPORT
83%	DYNAMIC MALWARE DETECTION
76%	FORENSICS
76%	HOST NGFW FUNCTIONALITY
79%	KERNEL MONITORING
79%	PORT AND DEVICE CONTROL
79%	SYSTEM HARDENING

Carbon Black Security Platform	EMC RSA ECAT for Endpoint Security	Bromium Advanced Endpoint Security	FireEye Endpoint Security HX Series	VENDORS WITH INSUFFICIENT DATA
60%	61%	69%	77%	
58%	75%	74%	88%	
68%	67%	62%	81%	
69%	51%	75%	89%	
68%	64%	52%	83%	
58 %	58%	62%	61%	
66%	67%	70%	78%	
61%	58%	74%	85%	
50%	75%	80%	65%	
75%	67%	64%	80%	
46%	51%	60%	65%	
66%	59%	68%	81%	

STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

VENDOR	OVERALL FEATURE SATISFACTION	ENDPOINT DETECTION AND RESPONSE	MAC OS SUPPORT	RANSOMWARE RECOVERY AND REMOVAL
Malwarebytes Endpoint Detection and Response	84%	85%	ŀ	85%
Sophos Intercept X Endpoint	83%	88%	88%	100%
Webroot® Business Endpoint Protection	81%	88%	ŀ	63%
Avast Business Antivirus	80%	85%	92%	80%
Microsoft Defender	79%	75%	67%	90%
Check Point Endpoint Security	78%	100%	100%	75%
Kaspersky Endpoint Security	78%	86%	86%	82%
Symantec Endpoint Security	78%	75%	68%	73%
Crowdstrike Falcon Platform	75%	50%	100%	50%
Mvision Endpoint Security	74%	75%	75%	75%
CATEGORY AVERAGE	79%	82%	80%	81%





Category
Overview







STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

OVERALL FEATURE SATISFACTION		ENDPOINT DETECTION AND RESPONSE	MAC OS SUPPORT	RANSOMWARE RECOVERY AND REMOVAL
Trend Micro User Protection Solution 73	73%	50%	ı	50%
CATEGORY AVERAGE 75	79%	82%	80%	81%
VENDORS WITH INSUFFICIENT DATA				
F-Secure Business Security Solutions	86%	100%	75%	100%
Panda Adaptive Defense 360	86%	1	I	I
Ivanti Endpoint Security 86	86%	ŀ	ı	I
FortiClient 8:	83%	96%	75%	96%
Palo Alto Networks Cortex XDR 87	82%	75%	100%	75%
Cylance PROTECT 87	82%	100%	100%	100%
IBM Endpoint Security 78	78%	1	I	I
ESET Endpoint Protection Solutions 78	78%	50%	50%	0%
Bitdefender Gravity Zone 77	77%	81%	75%	81%
	ı			













STANDARD FEATURES

This page summarizes user satisfaction with a variety of product features. While strong and consistent performance across the board is desirable, you may be willing to tolerate low scores on features that don't impact your primary use case or core objectives. Use this high-level data to help plan and structure your product evaluation.

	CATEGORY AVERAGE	VENDOR
	79%	OVERALL FEATURE SATISFACTION
	82%	ENDPOINT DETECTION AND RESPONSE
	80%	MAC OS SUPPORT
	81%	RANSOMWARE RECOVERY AND REMOVAL

Carbon Black Security Platform	EMC RSA ECAT for Endpoint Security	Bromium Advanced Endpoint Security	FireEye Endpoint Security HX Series	VENDORS WITH INSUFFICIENT DATA
60%	61%	69%	77%	
ŀ	ŀ	1	ŀ	
I	I	I	I	
I	I	I	I	

Category
Overview

Product
Features

Product Feature
Summary

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Product Features

descriptions are repeated under the feature subheadings in the subsequent pages. This table lists and describes all the features that are evaluated in the Endpoint Protection software category. For your convenience, these

Mandatory Features		Dynamic Malware Detection	Heuristics are applied to files to identify similarities with known malware and block it.
Application Containment	Includes cloud based protection, sandboxing, and local containerization.		
Mechanisms		Forensics	Includes the ability provide full visibility in an easy-to-understand display of what happened on an endpoint during an attack in (near) real-time.
Automated Remediation	Automate remediation of alerts due to exceeding defined thresholds (e.g. trigger scripts to address low disk space alerts).	Host NGFW Functionality	Includes policy-based default-deny/whitelisting and application verification and trust (VPN/virtualization).
Centralized Management Portal	Includes multiple client management, push install capability, comprehensive policies for different groups, and active directory integration and synchronization.	Kernel Monitoring	Monitoring of processes, memory, and system files at the OS level.
Cross Platform Integration	Open API and net sec appliance integration with NGFW, SIEM, IPS/IDS, Automated Network Quarantining, DLP, Data Discovery, and Threat Intelligence.	Port and Device Control	Includes USB encryption and endpoint data loss prevention.
Cross Platform Support	Includes the variety of client devices and operating systems supported by the solution.	System Hardening	Automated vulnerability patching and vulnerability assessment.
Standard Features		Ransomware Recovery and	Recover files removed and/or encrypted by ransomware.
Endpoint Detection and Response	Active threat detection that remediates against known and unknown malware and malicious activities, leveraging machine learning techniques.	Removal	
Mac OS support	Endpoint security support to identify and block threats on Mac workstations.		
Differentiating Features		Flexible Deployment Options	Supports on-premise, cloud and hybrid It environments

CATEGORY REPORT

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✓ Vendor Capabilities

Product Feature
Summary

Product
Features

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Application Containment Mechanisms

Mandatory Feature

Includes cloud based protection, sandboxing, and local containerization.



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Features

	1	1	1	1 9.	1	1	I
Carbon Black Security Platform	EMC RSA ECAT for Endpoint Security	D Bromium Advanced Endpoint Security	■ Ivanti Endpoint Security	■ IBM Endpoint Security	Palo Alto Networks Cortex XDR	TPanda Adaptive Defense 360	A FireEye Endpoint Security HX Series

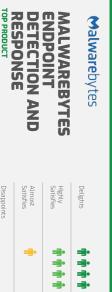
58%	75%	74%	75%	73%	81%	85%	88%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Automated Remediation

Mandatory Feature

Automate remediation of alerts due to exceeding defined thresholds (e.g. trigger scripts to address low disk space alerts).







-		=======================================	0	9	00	7	0	טו	4	W	Ν
(e) ESET Endpoint Protection Solutions		11 Mvision Endpoint Security	10 → Crowdstrike Falcon Platform	Kaspersky Endpoint Security	⊗ Symantec Endpoint Security	🕰 Avast Business Antivirus	W Webroot® Business Endpoint Protection	Check Point Endpoint Security	Trend Micro User Protection Solution	Microsoft Defender	2 Sophos Intercept X Endpoint
	CATEGORY AVERAGE 80%			*********	*********	*********					
82%	80%	74%	75%	77%	78%	78%	78%	79%	79%	81%	84%
REVIEWS		110 REVIEWS	28 REVIEWS	REVIEWS	EVIEWS	REVIEWS	REVIEWS	34 REVIEWS	22 REVIEWS	48 REVIEWS	REVIEWS

Carbon Black Security Platform	EMC RSA ECAT for Endpoint Security	Dromium Advanced Endpoint Security	Ivanti Endpoint Security	🚈 IBM Endpoint Security	Palo Alto Networks Cortex XDR	Panda Adaptive Defense 360	FireEye Endpoint Security HX Series
y Platform	indpoint Security	indpoint Security	ity	y	Cortex XDR	nse 360	curity HX Series

68%	67%	62%	90%	91%	85%	85%	81%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	REVIEWS	7 REVIEWS	REVIEWS

B Bitdefender Gravity Zone Cylance PROTECT FortiClient F F-Secure Business Security Solutions

WHY WHY No.

M M

80% 83%

89% 89%



Wendor Capability
Summary





This section provides detailed information on user satisfaction for each product feature.

Use these pages to dig deeper into areas of particular interest or concern.

Centralized Management Portal

Mandatory Feature

Includes multiple client management, push install capability, comprehensive policies for different groups, and active directory integration and synchronization.

🛂 Cylance PROTECT	FortiClient	F-Secure Business Security Solutions	(e) ESET Endpoint Protection Solutions		11 2 Trend Micro User Protection Solution	10 > Crowdstrike Falcon Platform	9 Mvision Endpoint Security	8 Kaspersky Endpoint Security	7 Symantec Endpoint Security	6	5 Microsoft Defender	4 Avast Business Antivirus	3 ₩ Webroot® Business Endpoint Protection	2 S Malwarebytes Endpoint Detection and Response	Disappoints	ENDPOINT Almost Satisfies	Ŧ	S SOPHOS Delights	
*************************************				CATEGORY AVERAGE 82%	********					********	********	*********	********		1	3%	· · · · · · · · · · · · · · · · · · ·	清清清清清	
91%	90%	90%	76%	82%	66%	74%	78%	79%	79%	81%	82%	84%	85%	87%		Management Portal	Centralized		
REVIEWS	REVIEWS	REVIEWS	REVIEWS		REVIEWS	28 REVIEWS	110 REVIEWS	REVIEWS	54 REVIEWS	34 REVIEWS	48 REVIEWS	REVIEWS	REVIEWS	226 REVIEWS		at	- '%		

SALEMS	226						
1	1	1	1	1	1	1	1
Garbon Black Security Platform	EMC RSA ECAT for Endpoint Security	D Bromium Advanced Endpoint Security	■ Ivanti Endpoint Security	□ IBM Endpoint Security	Palo Alto Networks Cortex XDR	TPanda Adaptive Defense 360	♣ FireEye Endpoint Security HX Series
*********		**********	********				
9	51%	75%	88%	85%	85%	89%	89%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS









Cross Platform Integration

Mandatory Feature

Open API and net sec appliance integration with NGFW, SIEM, IPS/IDS, Automated Network Quarantining, DLP, Data Discovery, and Threat Intelligence.

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

- A FireEye Endpoint Security HX Series	
	83% 86% 77% 93% 82% 52% 64%

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Cross Platform Support

Mandatory Feature

Includes the variety of client devices and operating systems supported by the solution.

	X)· = ;	• =•
	WEBROOT®	Highly Things	⇒ •
	PROTECTION	Almost Satisfies	
-	TOP PRODUCT	Disappoints	
7	Sophos Intercept X Endpoint		
W	🗸 Avast Business Antivirus		
4	Malwarebytes Endpoint Detection and Response	n and Response	
וט	Microsoft Defender		
9	Check Point Endpoint Security		
7	⊗ Symantec Endpoint Security		
00	Crowdstrike Falcon Platform		
9	⟨ Kaspersky Endpoint Security		
10	Mvision Endpoint Security		
=	Trend Micro User Protection Solution	ition	
1	(e) ESET Endpoint Protection Solutions	ns	
- 1	₹ F-Secure Business Security Solutions	ions	
- 1	FortiClient		
ı			
- 1	B Bitdefender Gravity Zone		

1	- 1	- 1	- 1	- 1	- 1	- 1	- 1
Carbon Black Security Platform	EMC RSA ECAT for Endpoint Security	D Bromium Advanced Endpoint Security	■ Ivanti Endpoint Security	■ IBM Endpoint Security	Palo Alto Networks Cortex XDR	TPanda Adaptive Defense 360	A FireEye Endpoint Security HX Series
			********	********	********	********	
58%	58%	62%	93%	75%	85%	83%	61%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Dynamic Malware Detection

Mandatory Feature

Heuristics are applied to files to identify similarities with known malware and block it.

1	- 1	1	-1	1		≓	10	9	00	7	Ø	UI	4	w	2				
B Bitdefender Gravity Zone	W Cylance PROTECT	FortiClient	₹ F-Secure Business Security Solutions	(e) ESET Endpoint Protection Solutions		Crowdstrike Falcon Platform	Trend Micro User Protection Solution	Symantec Endpoint Security	Mvision Endpoint Security	Microsoft Defender	Check Point Endpoint Security	🕰 Avast Business Antivirus	Kaspersky Endpoint Security	₩ Webroot® Business Endpoint Protection	Sophos Intercept X Endpoint	TOP PRODUCT	DETECTION AND RESPONSE	MALWAREBYTES ENDPOINT	Malware bytes
			tions	ons			ution							otection		Disappoints	Almost Satisfies	Highly Satisfies	Delights
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					CATEGORY AVERAGE 83%										*******	1	49%	34%	62 %
76%	85%	90%	98%	76%	GE 83%	71%	78%	79%	79%	80%	81%	82%	83%	84%	86%		Detection	B9% Dynamic Matware	
neviews	REVIEWS	REVIEWS	REVIEWS	REVIEWS		28 REVIEWS	22 REVIEWS	54 REVIEWS	110 REVIEWS	48 REVIEWS	34 REVIEWS	66 REVIEWS	REVIEWS	36 REVIEWS	REVIEWS			%	
																			1 1

- ⇒ FireEye Endpoint Security HX Series
78%
78% 89% 666% 97% 666%
8 REVIEWS 99% REVIEWS 7 7 35% REVIEWS 57% REVIEWS 57% REVIEWS 57% REVIEWS 58% REVIEWS
REVIEWS REVIEWS REVIEWS REVIEWS REVIEWS REVIEWS REVIEWS









This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Includes the ability provide full visibility in an easy-to-understand display of what happened on an endpoint during an attack in (near) real-time.

Forensics

Mandatory Feature



CROWDSTRIKE FALCON PLATFORM

80%

ESET Endpoint Protection Solutions		Trend Micro User Protection Solution	Mvision Endpoint Security	Avast Business Antivirus	Microsoft Defender	Check Point Endpoint Security	✓ Symantec Endpoint Security	W Webroot® Business Endpoint Protection	Walwarebytes Endpoint Detection and Response	Sophos Intercept X Endpoint	Kaspersky Endpoint Security
	CATEGORY AVERAGE 76%										
82%	: 76%	69%	70%	74%	74%	75%	76%	77%	78%	79%	79%
REVIEWS		22 REVIEWS	110 REVIEWS	66 REVIEWS	48 REVIEWS	34 REVIEWS	54 REVIEWS	36 REVIEWS	226 REVIEWS	REVIEWS	REVIEWS

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₹ F-Secure Business Security Solutions

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	EMC RSA ECAT for Endpoint Security	D Bromium Advanced Endpoint Security	■ Ivanti Endpoint Security	● IBM Endpoint Security	Palo Alto Networks Cortex XDR	TPanda Adaptive Defense 360	→ FireEye Endpoint Security HX Series

61%	58%	74%	95%	77%	81%	83%	85%
REVIEWS	REVIEWS	REVIEWS	REVIEWS	7 REVIEWS	7 REVIEWS	7 REVIEWS	REVIEWS



B Bitdefender Gravity Zone Cylance PROTECT

FortiClient

89% 89% 82%

Walka Marka

WE WITH

75% 80%

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Host NGFW Functionality

Mandatory Feature

Delights Highly Satisfies 글: 글: 48% 38% 15%

MICROSOFT DEFENDER

Disappoints

REVIEWS	79%		- (e) ESET Endpoint Protection Solutions
	76%	CATEGORY AVERAGE 76%	
22 REVIEWS	61%		11 Trend Micro User Protection Solution
110 REVIEWS	69%		10 Mvision Endpoint Security
28 REVIEWS	75%		9 Crowdstrike Falcon Platform
REVIEWS	77%		8 Kaspersky Endpoint Security
REVIEWS	77%		7 Sophos Intercept X Endpoint
EVIEWS	78%		6 Symantec Endpoint Security
34 REVIEWS	78%		5 🖾 Check Point Endpoint Security
226 REVIEWS	79%		4 W Malwarebytes Endpoint Detection and Response
66 REVIEWS	79%		3 🙇 Avast Business Antivirus
REVIEWS	80 %		2 W Webroot® Business Endpoint Protection

Includes policy-based default-deny/whitelisting and application verification and trust (VPN/virtualization).

➢ FireEye Endpoint Security HX Series	eries	1	1	1	1	1	1	1	1
		Carbon Black Security Platform	EMC RSA ECAT for Endpoint Security	D Bromium Advanced Endpoint Security	■ Ivanti Endpoint Security	→ IBM Endpoint Security	Palo Alto Networks Cortex XDR	TPanda Adaptive Defense 360	→ FireEye Endpoint Security HX Series
III - I 60 10 60 11 6	55% 81% 75% 30% 93% 50%								



B Bitdefender Gravity Zone

Cylance PROTECT FortiClient **▼** F-Secure Business Security Solutions

85% 83%

W T **5**

T T

72% 83%





Wendor Capability
Summary



This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Kernel Monitoring

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WEBROOT®
BUSINESS ENDPOINT
PROTECTION

TOP PRODUCT



REVIEWS	78%		(e) ESET Endpoint Protection Solutions
	79%	CATEGORY AVERAGE 79%	
22 REVIEWS	72%		11 Trend Micro User Protection Solution
110 REVIEWS	72%		10 Mvision Endpoint Security
54 REVIEWS	79%		9
28 REVIEWS	79%		8 Crowdstrike Falcon Platform
34 REVIEWS	79%		7 🚨 Check Point Endpoint Security
48 REVIEWS	80%		6 Microsoft Defender
226 REVIEWS	82%		5 Walwarebytes Endpoint Detection and Response
66 REVIEWS	82%		4 🗸 Avast Business Antivirus
REVIEWS	83%		3 Kaspersky Endpoint Security
REVIEWS	83%		2 Sophos Intercept X Endpoint

Monitoring of processes, memory, and system files at the OS level

Mandatory Feature

eries	Carbon Black Security Platform	EMC RSA ECAT for Endpoint Security	Bromium Advanced Endpoint Security	Ivanti Endpoint Security	BM Endpoint Security	Palo Alto Networks Cortex XDR	TPanda Adaptive Defense 360	FireEye Endpoint Security HX Series
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						4.1	10	600
91% 75% 90% 90% 100% 64% 67%	75%	67%	64%	100%	90%	75%	91%	80%



B Bitdefender Gravity Zone Cylance PROTECT FortiClient

96%

92% 86%

₩ W ₩ W

⇒ ⇒

68%

F F-Secure Business Security Solutions



Data Quadrant





This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Port and Device Control

Includes USB encryption and endpoint data loss prevention

Mandatory Feature

- 1	- 1	1	-1	1		≕	10	9	00	7	0	UI	4	w	2		_		
B Bitdefender Gravity Zone	Cylance PROTECT	FortiClient	₹ F-Secure Business Security Solutions	e ESET Endpoint Protection Solutions		Crowdstrike Falcon Platform	Trend Micro User Protection Solution	Kaspersky Endpoint Security	W Webroot® Business Endpoint Protection	Mvision Endpoint Security	Symantec Endpoint Security	Check Point Endpoint Security	◯ Malwarebytes Endpoint Detection and Response	Sophos Intercept X Endpoint	Microsoft Defender		ANTIVIRUS TOP PRODUCT	AVAST BUSINESS	avast business
			utions	tions			olution		rotection				on and Respons			Disappoints	Almost Satisfies	Highly Satisfies	Delights
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					CATEGORY AVERAGE 79%											2%	5%	41%	أ
74%	74%	77%	82%	76%	iE 79%	72%	73%	75%	75%	75%	80%	81%	81%	83%	84%		Control	Port and Device	
REVIEWS	REVIEWS	REVIEWS	REVIEWS	REVIEWS		28 REVIEWS	22 REVIEWS	REVIEWS	36 REVIEWS	110 REVIEWS	54 REVIEWS	34 REVIEWS	226 REVIEWS	REVIEWS	40 REVIEWS			Åce %	











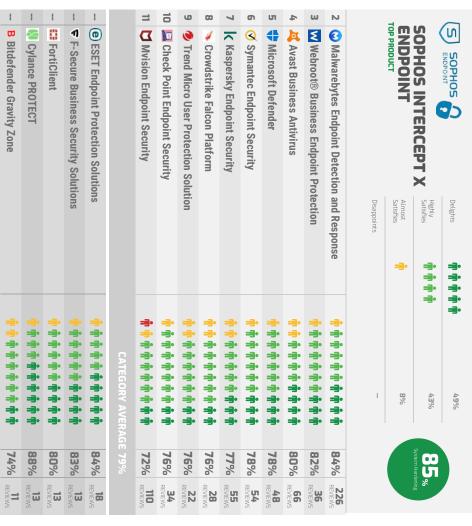
Product Feature
Summary



Mandatory Feature

System Hardening

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern. Automated vulnerability patching and vulnerability assessment.



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GE Carhon Black Security Platform	EMC RSA ECAT for Endpoint Security	D Bromium Advanced Endpoint Security	■ Ivanti Endpoint Security	■ IBM Endpoint Security	Palo Alto Networks Cortex XDR	♥ Panda Adaptive Defense 360	A FireEye Endpoint Security HX Series
			*******	*******			
66%	59%	68%	85%	88%	85%	86%	81%
0							

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.

Endpoint Detection and Response | Standard Feature

Active threat detection that remediates against known and unknown malware and malicious activities, leveraging machine learning techniques.

Check Point	Delights Print Print Print	경· 경· 경· 경·		
CHECK POINT	Highly Satisfies		Detection %	%
ENDPOINT SECURITY	Almost Satisfies	· ·	and Response	
	- Disappoints	:		
2 Sophos Intercept X Endpoint	=3.		88%	REVIEWS
3 ₩ Webroot® Business Endpoint Protection	tection		88%	36 REVIEWS
4 Kaspersky Endpoint Security	⇒ •		86%	REVIEWS
5 Avast Business Antivirus	⇒ •		85%	66 REVIEWS
6 Malwarebytes Endpoint Detection and Response	and Response	******	85%	226 REVIEWS
7 Wicrosoft Defender	⇒ •	*********	75%	400 REVIEWS
8 Mvision Endpoint Security	₹.	*********	75%	110 REVIEWS
9 Symantec Endpoint Security	=•	· # # # # # # # # 7	75%	54 REVIEWS
10 Trend Micro User Protection Solution			50%	22 REVIEWS
11 > Crowdstrike Falcon Platform	⇒		50%	28 REVIEWS
		CATEGORY AVERAGE 82%	82%	
(e) ESET Endpoint Protection Solutions	ns	****	50%	REVIEWS
F-Secure Business Security Solutions	ons	*******	100%	REVIEWS
Est FortiClient	⇒ •	*******	96%	REVIEWS
🐰 Cylance PROTECT	-3•	*******	100%	REVIEWS
B Bitdefender Gravity Zone	-3•	*******	81%	11 REVIEWS







Category

Overview



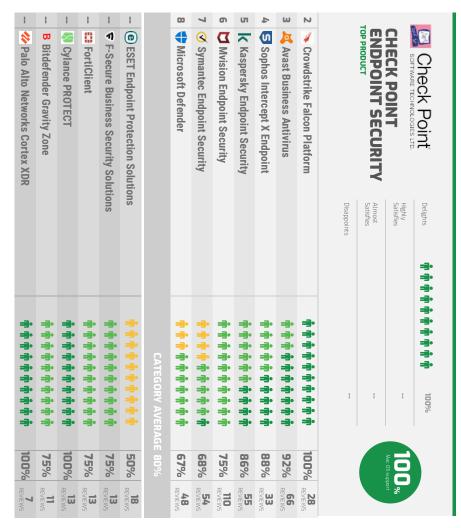


Mac OS support

Standard Feature

Endpoint security support to identify and block threats on Mac workstations.

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.







Category
Overview







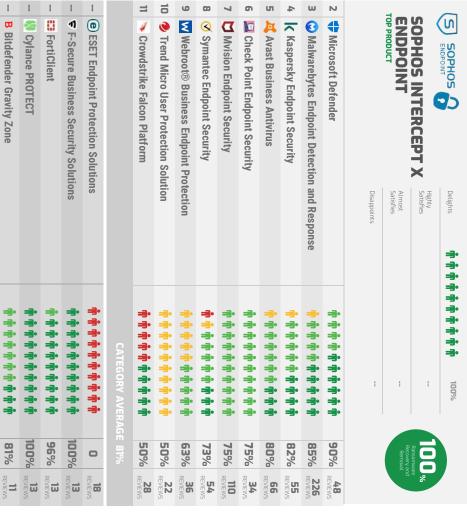
This section provides detailed information on user satisfaction for each product feature.

Use these pages to dig deeper into areas of particular interest or concern.

Ransomware Recovery and Removal

Standard Feature

Recover files removed and/or encrypted by ransomware.







CATEGORY REPORT

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Category
Overview





Flexible Deployment Options

Differentiating Feature

Supports on-premise, cloud and hybrid It environments

This section provides detailed information on user satisfaction for each product feature. Use these pages to dig deeper into areas of particular interest or concern.













